

NORTH CENTRAL COUNTIES CONSORTIUM

SUPPORTIVE SERVICES POLICY

I. Purpose

To establish basic guidelines to be used in the provision of supportive services to enable an individual to participate in activities authorized under the Workforce Innovation and Opportunity Act (WIOA) Title I.

II. References

WIOA Section 3(59), Definitions
WIOA Section 129(c)(2)(G)
WIOA Section 134(c)(2)(A)(iii-xiii) & (d)
WIOA 181(a)(b)(7)&(e)
Federal Register Proposed Rules 680.900-920

III. Background

Supportive services for WIOA Participants include services such as transportation, childcare, dependent care, housing, and needs-related payments, that are necessary to enable an individual to participate in activities authorized under Title I of WIOA.

IV. Policy

It is the policy of the North Central Counties Consortium (NCCC) to ensure, to the extent possible, that similarly situated participants receive similar supportive services. The provision of such services to applicants and participants shall be based upon a thorough review of the individual's needs, assessment and Individual Service Strategy (ISS). The following applies:

- A. Supportive services may only be provided to adults and dislocated workers who are:
 - 1. participating in career or training services; youth participants; and
 - 2. unable to obtain such supportive services through other programs providing such services.

- B. Supportive services may only be provided when they are necessary to enable individuals to participate in Title I activities.

- C. One-Stop operators and other community service providers shall develop resource and service coordination for supportive services in the local area. In addition, procedures for referral to such services, including how such services will be funded when they are not otherwise available from other sources are outlined in NCCC's Supportive Services Procedure.

D. The provision of accurate information about the availability of supportive services in the local area, as well as referral to such activities, is one of the core services that is made available to adults and dislocated workers through the One-Stop delivery system and is outlined in NCCC's Supportive Services Procedure.

V. Limitations

- Participation in WIOA shall not be construed to provide an individual with an entitlement to a supportive service.
- One-Stop operators may establish limits on the provision of supportive services, including a maximum amount of funding and maximum length of time for supportive services to be available to participants.