

# NCCC ORIENTATION

*North Central Counties Consortium  
is a proud partner of America's Job  
Center of California <sup>SM</sup>*



# OVERVIEW

- WIOA
- WIOA Funding
- NCCC Organizational Structure
- Boards/NCCC Admin Office Responsibilities
- WIOA Service Delivery
- Service Providers
- Performance Standards

## WHAT IS WIOA?

On July 22, 2014, the Workforce Innovation and Opportunity Act (WIOA) was signed into law.

This federal legislation reauthorized WIA for six years (2015 through 2020). The focus is to develop a workforce system in conjunction with Adult Education and Vocational Rehabilitation, and develop industry cluster initiatives as an integral part of regional activities.

# WHAT IS WIOA?

There are four sections of the WIOA Bill:

## Title I – Workforce Development Activities

Includes Adult, Dislocated Worker, Youth and Rapid Response services

Also includes Native American Programs (Section 166) and Migrant Seasonal Farmworker Programs (Section 167)

## Title II – Adult Education and Literacy

## Title III- Wagner-Peyser Act

## Title IV-Rehabilitation Act of 1973

# WHAT IS WIOA?

- WIOA retains the nationwide system of one-stop centers;
- continues to align investments in workforce, education, and economic development to *regional in-demand jobs*;
- reinforces the partnerships and strategies necessary for one-stops to provide high-quality career, training and supportive services, to help individuals get and retain good jobs;
- continues to help businesses find skilled workers and other services to seek training for their current workforce.

# WIOA FUNDING

The funding for WIOA flows from the US Department of Labor, Employment Training Administration (ETA)



All States through the Governor



State Governor designates Local Workforce Development Areas (LWDA) to administer WIOA funding.

# LOCAL WORKFORCE DEVELOPMENT AREA

WIOA Section 106 states –

The purpose of a local area is to serve as a jurisdiction for the administration of workforce development activities using Adult, Dislocated Worker and Youth funds allocated by the State, and to coordinate core programs at the local community level.

# NCCC ORGANIZATIONAL STRUCTURE -

NCCC is the LWDA for the counties of Colusa, Glenn, Sutter and Yuba.





# NCCC ORGANIZATIONAL STRUCTURE -

The funding, services and organizational structure of NCCC is overseen by the Governing Board which is made up of one appointed elected official from each County's Board of Supervisors.

# GOVERNING BOARD RESPONSIBILITIES:

- WIOA Title I Grant Recipient
- Oversight of the Joint Powers Authority
- Oversight of WIOA Service Providers
- Adopt Administrative Annual budget
- Select Service Providers

(con't)

# GOVERNING BOARD RESPONSIBILITIES

- Oversees the NCCC Plan to the State
- Employs Administrative Executive Director and Board Staff
- Completes annual Conflict of Interest Statement of Economic Interests
- Completes Ethics Training every two years
- **Appoints Members to the Workforce Development Board**

# WORKFORCE DEVELOPMENT BOARD MEMBERSHIP

The Act streamlines Local Workforce Development Boards by reducing their size. Minimum membership under WIOA:

- 51% - Business Representatives, including the Chair
- 20% - Labor Representatives (WIOA expands definition)
- Adult Education/Literacy Representative
- Higher Education Representative
- Economic and Community Development Representative
- Wagner-Peyser Representative
- Vocational Rehabilitation Representative

# WORKFORCE DEVELOPMENT BOARD FOCUS:

As strategic leaders, state and local workforce boards, in partnership with Governors and Chief Elected Officials shall:

- facilitate public-private partnerships;
- support sector strategies and career pathways that advance opportunities for all workers and jobseekers, including low-skilled adults, youth, and individuals with disabilities;
- foster innovation;
- ensure streamlined operations and service delivery excellence.

link: [http://cwdb.ca.gov/local\\_boards.htm](http://cwdb.ca.gov/local_boards.htm)

# WORKFORCE DEVELOPMENT BOARD RESPONSIBILITIES

- Oversight of the NCCC Plan to the State
- Oversight of the WIOA Service Providers
- Coordination of Economic Development Strategies
- Establish Committees
- Complete annual Conflict of Interest Code Statement of Economic Interests
- Complete Ethics Training every two years
- Adopt Administrative Annual Budget
- Selection of Service Providers

# WHAT TO EXPECT AS A BOARD MEMBER

- Attend quarterly meetings
  - meeting invitation with RSVP is emailed approximately 4 weeks before the meeting date (to determine number attending)
  - an agenda will be mailed to you one week before the meeting
  - the GB will meet first or a joint meeting will convene with the WDB
  - chairs of GB and WDB will conduct the meetings.

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# WHAT TO EXPECT AS A BOARD MEMBER

- action items will require a quorum vote (1/2 + 1)
- discussions items will include
  - director report
  - staff reports
  - service provider reports
  - funding information
  - performance information
- relevant speakers may be asked to present at the meetings



# NCCC ADMINISTRATIVE OFFICE

The role of the NCCC Administrative Office is to support the goals of NCCC Boards and the Service Providers. The roles include:

- Managing consortium systems including fiscal, contracting, auditing & data systems
- Develop and oversee the Sub-Contracts of WIOA funding
- Develop and oversee NCCC Policies and Procedures
- Writes competitive grants to support the goals of the area

# NCCC ADMINISTRATIVE OFFICE

- Monitors service providers for compliance with NCCC, State and Federal Rules Regulations and Laws
- Provides Technical support to all “customers”
- Assures coordination of WIOA program with partner programs through the Memorandum of Understanding process
- Representing the NCCC Boards and Service Providers, NCCC communicates directly with State oversight entity
- Oversees the Request for Funding process for the delivery of WIOA Title I Adult/DW/Youth Services in NCCC

# WIOA SERVICE DELIVERY SYSTEM

“The one-stop delivery system brings together workforce development, educational, and other human resource services in a seamless customer-focused service delivery network that enhances access to the programs’ services and improves long-term employment outcomes for individuals receiving assistance. One-stop partners administer separately funded programs, as a set of integrated streamlined services to customers:”

Federal Register section 678.300

# WIOA SERVICE DELIVERY SYSTEM

WIOA services are conducted through the America's Job Centers/One Stop delivery system.

The system is a network of centers within each county of NCCC and are responsible for providing services designed to enhance access to workforce services.

# NCCC SERVICE DELIVERY SYSTEM PARTNERS

- WIOA Title I Adult, Dislocated Worker, and Youth
- WIOA Title II Adult Education and Literacy
- WIOA Title III Wagner-Peyser
- WIOA Title IV Vocational Rehabilitation
- Carl Perkins Career Technical Education
- Migrant Seasonal Farmworkers (Section 167)
- Native American Programs (Section 166)
- Unemployment Insurance
- Veterans
- Trade Adjustment Assistance Act
- Community Services Block Grant
- Housing & Urban Development
- Temporary Assistance for Needy Families/CalWORKs
- Title V Older Americans Act
- Youth Build
- Job Corps
- Second Chance

# AMERICA'S JOB CENTERS/ONE STOPS

WIOA program operators and service providers were awarded funding through a competitive process to operate WIOA programs in NCCC.

NCCC Service Providers are:

Colusa County One Stop Partnership  
Glenn County Human Resource Agency  
Sutter County Superintendent of Schools  
Yuba County Office of Education  
CSU, Chico Upward Bound Program

# AMERICA'S JOB CENTERS/ONE STOPS

Services to individuals through WIOA programs provide workforce development activities designed to enhance the employability, occupational skill attainment, retention and earnings of adults, dislocated workers and youth.

WIOA improves the quality of the workforce!

There are three main funding programs for WIOA services:

- ✓ Adults (18 years and older)
- ✓ Dislocated Workers (dislocated from employment)
- ✓ Youth (14 to 24 years old, disadvantaged with barriers to employment)

# AMERICA'S JOB CENTERS/ONE STOPS

The NCCC service providers also offer comprehensive business services to business customers including labor exchange services, recruitment, job fairs, and layoff aversion.

All service providers have staff who work closely with businesses. The goal is to help the business find a well trained, competent workforce and to assist them with possible barriers to doing business.



# AMERICA'S JOB CENTERS/ONE STOPS

Rapid response activities are required and funded in order to assist dislocated workers obtain reemployment as soon as possible.

Rapid Response activities include:

- Immediate on-site contact with employers or representatives of the affected workers.
- Provision of information and access to services including Unemployment Insurance, WIOA services and Trade Adjustment Assist.
- Provision of emergency assistance adapted to the particular closing/layoff or disaster.

# RAPID RESPONSE ROUNDTABLE

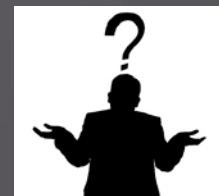
The Roundtable is made up of 8 Workforce Development Boards. The mission of the California Roundtables is to improve services to employers and dislocated workers through coordination, collaboration, and strategic planning. NCCC is instrumental in facilitating the quarterly meetings.



# NCCC LOCAL CONTRACTED PERFORMANCE

Service Providers are responsible for contracted service performance levels for the Adult, Dislocated Workers and Youth programs each program year (July – June).

These service levels are listed in the yearly contract and are reported to the WDB/GB quarterly and are called planned vs actual performance. The WIOA performance standards will be negotiated soon with the State of California.



# NCCC LOCAL CONTRACTED PERFORMANCE

Planned vs Actual performance include:

Number of participants served

Number of participants in training (adult/dislocated workers)

Number of participants exiting

Number of participants entering employment (adult/dislocated workers)

Average wages at placement

Number of Credentials/Diplomas

Number entered employment or education (youth only)

# CONTACTS

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# Resources

<http://northcentralcounties.com/>

[Local Workforce Development Boards](http://cwdb.ca.gov/local_boards.htm#covener)

[http://cwdb.ca.gov/local\\_boards.htm#covener](http://cwdb.ca.gov/local_boards.htm#covener)

[Workforce Innovation and Opportunity Act | National Skills](http://www.nationalskillscoalition.org/federal-policy/workforce-investment-act)

[Coalition](http://www.nationalskillscoalition.org/federal-policy/workforce-investment-act) <http://www.nationalskillscoalition.org/federal-policy/workforce-investment-act>

<http://www.nationalskillscoalition.org/resources/webinars/sign-up-now-unpacking-wioa>

[DOL WIOA](#)

[National Association of Workforce Boards](#)